Refund Policy on www.jdtpay.com website.

At ICT Commerce Sdn Bhd, we want our customers to be completely satisfied with their purchases on www.jdtpay.com.

We recommend you read our Refund Policy prior to making a purchase from our website, so you are familiar with our policy on refunds, your legal rights and remedies. We also recommend you to immediately inspect any goods that we deliver to you or that you collect from our headquarters, to ensure you are completely satisfied with the goods, including that the goods are of acceptable quality, and match the description we have provided to you.

If you have any questions about this policy, please contact our Customer First Team at 03-7620 7623 OR email us at support@ictcommerce.net

This Refund Policy only applies when you make a secured purchase online using our secured payment gateway on www.jdtpay.com website.

Cancellation Of Orders

We regret to inform that any cancellations due to a change of mind will not be accepted. If the item delivered is the correct item ordered and is not defective, it will not be considered for a refund. We reserve the right to reject any cancellation, refund deemed unfit or unreasonable.

How Will I Be Refunded?

If you made a secured purchase online using our secured payment gateway on www.jdtpay.com website, the refund will be made in full to your online banking account within **14 working days** and is subject to ICT Commerce Sdn Bhd approval of the said refund.

If you paid by cash through one of our authorised resellers, the refund will be made in full to your online banking account within **14 working days** and is subject to ICT Commerce Sdn Bhd approval of the said refund.

If you would like to cancel your service with our platform, please contact our Customer First Team at 03-7620 7623 OR email us at support@ictcommerce.net directly for further information. Please view our Terms and Conditions related to our E-Wallet services for further information on related services.

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